Thanks to the ADA, I now have home delivery of my mail.

Previously the mail was delivered to a cluster box which was not accessible.

My initial attempts starting about 2001 were turned down. On the advice of the state ADA compliance people, I tried again in 2014 without success. This year I succeeded. Our mail man is delivering mail to my home, but I have not received a reply to any of my letters from the local post master.



I filed the form "REQUEST FOR EXCEPTION TO CURRENT DELIVERY MODE DUE TO PHYSICAL HARDSHIP" at the local post office. This is the details of the type of delivery requested:

re: Request for exception to current delivery mode due to physical hardship

Attached are two letters written to the postmaster and copied to the post master general. The case number from the post master general on the last letter is also included.

I had polio as a child and currently use a power wheelchair as a result of post polio syndrome. A note from my doctor indicating the necessity for the wheelchair and that my condition is permanent was included in my first letter.

LETTER APRIL 15, 2015

Local Postmaster USPS XXXXXXXXX

Dear Sir:

Nearly a year ago (May 27, 2014) I sent the attached letter and also copied the Postmaster General by e-mail. The Postmaster General replied to my e-mail that the letter was being forwarded. However I have received no other reply. This includes no reply from the local Post Postmaster to whom the letter was addressed.

My understanding of the ADA is that there is a time limit for a response. Eleven months without a reply clearly exceeds the time limit! I am therefore requesting mail delivery to my house under the ADA. (See attached letter, May 27, 2014.)

Below are two pictures of the post box that I am expected to use. One is a front view and the other a side view. They show that the mail box is not even close to ADA compliant. There is no way to reach the mail box from the inside of a vehicle. There is no curb cut and I am afraid that my wheel chair could get stuck if I were to try to approach the mail box.

Because my wife has been sick and not able to leave the house, we have not been able to get mail for three days.

Yours,

cc:

Postmaster General United States Postal Service 475 L'Enfant Plaza SW Washington DC 20260-0010

Mayor

LETTER APRIL 15, 2015

Our cluster mail boxes





LETTER MAY 27, 2014

XXXXXXXXX XXXXXXXXX May 27, 2014

Local Postmaster USPS

Dear Sir:

I request hardship delivery of my mail at XXXXXXXX.

The mail is currently delivered to a cluster box which I believe is not ADA compliant.

I use a wheelchair and am not able to get to the current cluster mail box from either my wheelchair or the drivers seat of my van.

Enclosed is a note from my doctor supporting my need for the wheelchair.

I can get groceries and other necessities because stores are required to be handicap accessible. I believe the post offices is required by the ADA to arrange for me to get mail. When my wife is ill or away traveling, I can not access my mail.

The cluster box is:

- 1 0 3 mile from our home
- 2. down a steep hill whose gradient is much steeper than the one inch per foot required for ramps by the ADA and probably steeper than federal highway standards
- 3 on a road with no sidewalks
- 4. located with no curb cut from the road
- 5. located several feet from the edge of the road and there is a few inch vertical drop off from the curb to the level of the cluster box
- 6. unlighted and very dark
- 7. on a blind curve in the road
- 8. on a narrow road so that if two cars are parked on opposite sides of the road it is hard for a single car to drive between.
- 9. located so that I can not reach the mailbox from either my van or my wheelchair
- 10. located such that my van would block the road if I were to exit from the van in my wheelchair using the van's ramp. I estimate the road would be closed for close to ten minutes.

I believe that our cluster mail box is soon to be replaced since several other cluster boxes in the area have been replaced. The ones replaced are also still not ADA compliant.

I propose one of the following solutions:

LETTER MAY 27, 2014

- 1. Delivery to my home.
- 2. A new cluster box for residents in the circle at the end the street. The mail box for our residence should be situated so that I can get the mail from both the van's driver's side window and from my wheelchair.
- 3. Remodel the existing cluster box so that it is lighted with a pull-in so that the box can be reached from an auto and also reached from a wheelchair.

Any solution should comply with the ADA.

Yours,

cc:

Postmaster General United States Postal Service 475 L'Enfant Plaza SW Washington DC 20260-0010

Mayor

LETTER JUNE 12, 2015

XXXXXXXX XXXXXXXX June 12, 2015

Local Postmaster USPS

Dear Sir:

Thank you for establishing hardship delivery of my mail at 5607 Greenmont Pl, Vienna, WV 26105. Because I use a power wheelchair I can not get my mail from the cluster mail box which is not ADA compliant. After discussions with our mailman, we installed a new mail box on the property that meets his needs and mine. The mailman has been delivering the mail to this new mail box for a few weeks. This is working very well and for the first time in years I am now able to get my own mail.

Thank you again.

Yours

cc:

Postmaster General United States Postal Service 475 L'Enfant Plaza SW Washington DC 20260-0010

Mayor